



## Tech Support Engineer (Internship)

### About Rupeek :

Founded in 2015, Rupeek is India's leading asset-backed digital lending fintech platform. Built on 'Technology, Integrity & Fair value' first ethos, its vision is to be a new age, innovative brand solving the credit pain points of Indians. Rupeek aims to create equal access to credit for every Indian by enabling hassle-free doorstep gold loans at the lowest interest rates, its first flagship product with many more to follow across multiple asset classes. Rupeek is currently present in 60+ cities and has served more than 5 lakh customers. It is the first ever fintech in the asset-backed lending category to record a \$1bn annual run rate (ARR). Headquartered in Bangalore, Rupeek's investors include Sequoia Capital, Accel Partners, Bertelsmann, GGV Capital, VEF, and Lightbox.

### Roles

Tech Support Engineer (Internship)

- To help solve issues occurring in any product by understanding the problem and coordinating with different teams.

### Skills

- Excellent written and verbal communication skills
- Basic computer science
- Good with logic
- Team Collaboration & Knowledge Sharing
- Either B.E/B.Tech/BCA
- Technical Troubleshooting & Issue Resolution
- Incident Management & Ticketing Systems
- Very comfortable with technical concepts
- Familiarity with software products in general, basics of networking, fundamentals of REST APIs, and how the web works

### Public persona

- Open to learning
- Team player
- Evidence of going beyond the expectation. It could either be taking more responsibilities in final year projects or learning something on his/her own.

### Interview Rounds

- 3 technical Interviews